Honeywell

ENGLISH

User Guide

Executive / Long Gun Safe

with Temperature and Humidity Gauge and Programmable Digital Lock



Models 3014DG, 3018DG, 3024DG & 3032DG

Package Includes;

1 - Gun Safe with Digital Lock
1 - User Guide
2 - Override Access keys
1 - 9 volt battery
1 - Internal Storage Box
2 - Storage Box Access Keys
1 - Mounting Hardware Kit

Removable Gun Rack:
1 - Models 3014DG, 3018DG, 3024DG
2 - Model 3032DG

Removable Storage Shelf:
1 - Models 3014DG & 3018DG
3 - Models 3024DG
4 - Models 3032DG

Shelf Support Clips:
8 - Models 3014DG & 3018DG
16 - Model 3024DG
20 - Model 3032DG

Read this manual carefully and never store it inside the safe!

DO NOT RETURN SAFE TO STORE

If you are missing parts or have difficulty operating your safe, please contact our Consumer Assistance Department by telephone. Store will not accept returned products without prior authorization. You must first contact our Consumer Assistance Department (See page 13 for contact information).

SAFE IDENTIFICATION RECORD

Safe Model # ______________________________

Safe Serial # ______________________________

Override Access Key # ______________________________

Storage Box Key # ______________________________

User Code ______________________________

LOCATING SAFE IDENTIFICATION NUMBERS

Safe Serial #
Located on the bottom right corner of the safe door frame (Figure 1.1).

Override Access Key #
Engraved on the Head of the key (Figure 1.2).

Storage Box Key #
Engraved on key barrel and the lock cylinder (Figures 1.3 & 1.4).

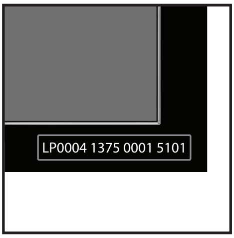


Figure 1.1

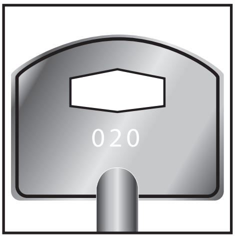


Figure 1.2



Figure 1.3

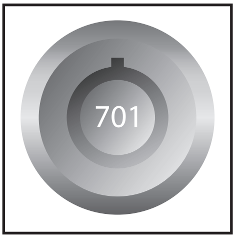


Figure 1.4

INDEX

WELCOME

Your Honeywell Executive /Long Gun Safe will provide years of safe and secure protection for your valuables, important documents and other personal items. All Honeywell safes are designed and built using the highest manufacturing standards to ensure maximum user satisfaction under a variety of conditions. With proper care, your Honeywell safe will provide "Peace of Mind" for many years to come.

Thank you and enjoy!

PROPER SAFE USE

Honeywell Executive/Long Gun Safes are designed to protect firearms and other valuables from theft and tampering as well as damage from the exposure to fire.

Theft Protection

A Programmable Digital Lock, Steel Locking Door Bolts, Solid Steel Walls and Bolt-Down Hardware to secure the safe to the floor are designed to prevent any unauthorized access.

Fire Protection

Independent testing verified the interior temperature remains below 350º F (177ºC) when the exterior temperature is up to 1400º F (760ºC) for 30 minutes.

Climate Monitoring

A Built-in Temperature and Humidity Gauge increases awareness when internal conditions may cause damage to the metal and wood components in long guns.

CARE AND MAINTENANCE

When properly maintained, your safe will continue to operate for many years. In order to ensure optimum performance of your safe, please follow these simple precautions:

Clean Hands

Never attempt to operate the digital keypad if your hands have excessive dirt, debris or liquids on them.

Clean Safe

To clean the surface of your safe, it is recommended that you use a mild cleaner (e.g., window cleaner) to avoid scratching or discoloring the surface. Always wipe dry and NEVER use abrasive cleansers on the safe or digital keypad.

Moisture

We recommend that you place delicate items such as pictures or intricate jewelry into an air-tight container before storing them in your safe. Avoid placing your safe in areas of high humidity.

SAFETY PRECAUTIONS

The safe door is heavy. Do not open the door with the safe on an uneven or unstable floor. Hanging on an open door may cause the safe to tip forward when not secured to a wall or the floor, resulting in serious injury or death to yourself or others. If you have small children in your home, please make sure you never leave your safe unsecured. It is possible for small children to climb inside your safe and become locked in. This could result in serious injury or death.

MOVING YOUR SAFE

Before moving your safe, verify the load bearing weight of the floors and stairs, and types of flooring the safe will be moved over (tile, wood, and other flooring can be damaged by the weight of the safe). You should first measure and confirm that your safe will make it through doorways, stairs or corners and will fit all the way through to its final location.

PLACEMENT OF SAFE

Proper installation and anchoring are critical to the security of your safe. Install near a load-bearing wall to support the weight of the safe. To help protect the exterior finish of your safe, install inside in a dry location where there is climate control (heat in the winter and cooling in the summer). This safe has been designed to withstand a certain amount of heat during a fire. Generally speaking, fire safes perform better in lower levels of a home (like the basement) where fire temperatures are lower. Additionally, placement of your safe away from potential hot spots (areas where flammable materials are stored) will improve your chances that your safe and its contents will perform better in a home fire. No safe is completely fireproof. If the fire reaches a high enough temperature for long periods, fire damage will occur.

METAL SHIPPING LEGS

Your new safe is bolted to heavy duty metal shipping legs. These legs are designed to protect the safe during shipment and transportation of the safe to the final position for use. To avoid unnecessary damage to the safe exterior, the metal legs should be only removed after the safe has been placed in the desired location. See below for removal instructions.

Remove Metal Shipping Legs

1. Locate the bolts that secure the legs to the bottom of the safe (Figure 2.1)
2. Remove the 2 bolts on one side of the safe with a 17 mm socket wrench (Figure 2.2)
3. Carefully tilt the safe away from the unbolted side and pull the leg out from under the safe (Figure 2.3).
4. Carefully tilt the safe back down until it resting on angle (Figure 2.4).
5. Remove the 2 bolts on the other side of the safe (Figure 2.5).
6. Carefully tilt the safe just enough to allow removal of the remaining leg (Figure 2.6).
7. Gently tilt the safe so it resting flat on the floor.

TIP: It is recommended that you store the metal shipping legs in the event the safe must be transported to another location in the future.

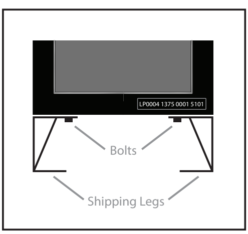


Figure 2.1

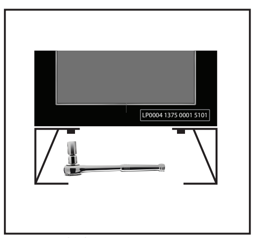


Figure 2.2

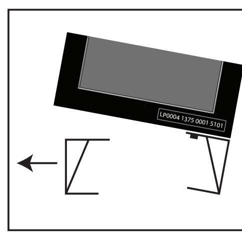


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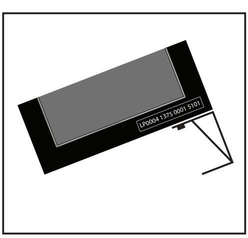


Figure 2.4

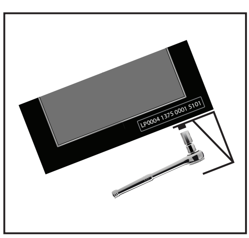


Figure 2.5

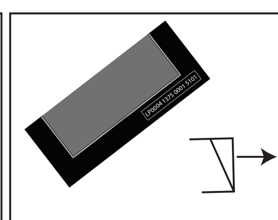


Figure 2.6

INSTALL THE LOCK BATTERY

Your safe requires a 9-volt alkaline battery (included) to power the electronic locking system. Remove the supplied battery from the bag that contained this User's Guide and follow the steps for proper installation:

1. Remove the gel label located at top of the keypad (Figure 3.1).
2. Remove the Phillips head screw located under the label (Figure 3.2).
3. Gently pull the keypad cover off and let it hang down (Figure 3.3).
4. Install the 9 volt battery onto the battery terminal wire (Figure 3.3).
5. Place the attached battery and wire into the lock base (Figure 3.4).
6. Replace the keypad cover and screw, and then replace the Gel cover (Figure 3.5).

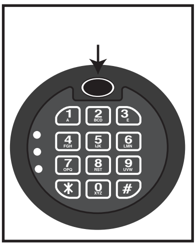

Figure 3.1


Figure 3.2

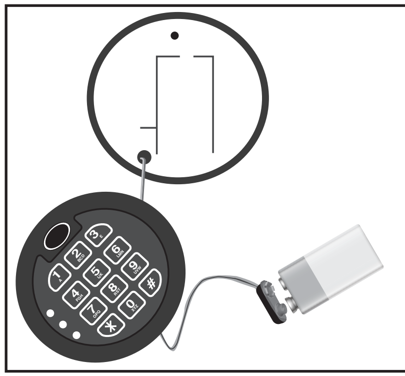
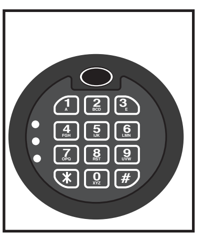

Figure 3.3


Figure 3.4


Figure 3.5

LOW BATTERY WARNING

If the green and yellow lights are on and the keypad beeps when opening the safe, the battery is low and should be replaced.

REPLACING LOW OR DEAD LOCK BATTERY

Follow the same steps as above to replace the lock battery. The pass code will not be erased if the batteries become weak or are removed. Dead or weak batteries should always be removed promptly.

OPEN SAFE USING PRESET FACTORY CODE

IMPORTANT: The three (3) spindles that attach to the handle have been shipped inside the safe and should be installed onto the handle after unlocking and opening the new safe for the first time. The Handle can be operated without the spindles by turning it like a door knob. Make sure the handle is turned all the way the left (counterclockwise) before entering a code.

1. Enter the preset factory code "1-2-3- 4- 5-6". You will hear two (2) beeps and the green LED will flash (Figure 4.1).
2. Rotate the handle to the right (clockwise) to open the door (Figures 4.2 & 4.3).

NOTE: If the incorrect code is entered, the keypad will beep (5) times and the red LED will light.

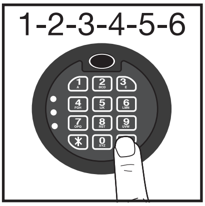
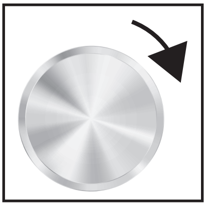
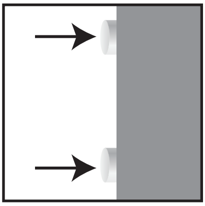


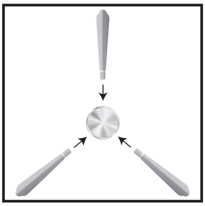
Figure 4.1


Figure 4.2


Figure 4.3

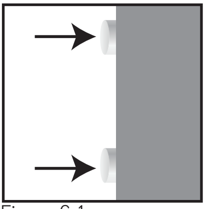
INSTALL SPINDLES ON HANDLE

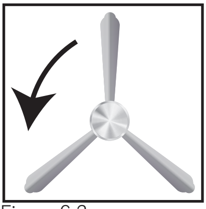
Insert the three (3) spindles into the holes located on the side of the handle and screw to the right (clockwise) by hand until they are snug in the handle (Figure 5.1).

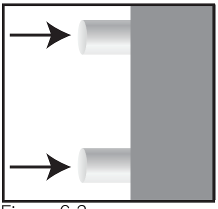

Figure 5.1

CLOSE AND LOCK THE SAFE

1. Make sure that the locking door bolts are retracted in the open position (Figure 6 .1).
2. Push the door closed and rotate the handle to the left (counter clockwise) to extend the locking bolts and lock the safe (Figures 6.2 & 6.3).


Figure 6.1


Figure 6.2


Figure 6.3

PROGRAM NEW USER CODE

It is important to program a new user code as soon as possible. The factory preset code should only be used as you familiarize yourself with your new safe. Begin by selecting a new 6 digit User Code to replace the factory preset code and make sure to write it the **Safe Identification Record** on the Inside Front Cover of this Manual.

IMPORTANT: Each step must be performed within 5 seconds or the process will be cancelled and you must begin again. The door must be open with the locking door bolts in the retracted (unlocked) position.

1. Enter the reset code “0-0-0-0-0-0” (Figure 7.1).
   You will hear two (2) beeps and the green LED will flash.
2. Enter the factory code “1-2-3-4-5-6” (Figure 7.2).
   You will hear two (2) beeps and the green LED will flash.
3. Enter your new 6 digit user code “X-X-X-X-X-X” (Figure 7.3).
   You will hear two (2) beeps and the green LED will flash.
4. Enter your new 6 digit user code a second time “X-X-X-X-X-X” (Figure 7.4).
   You will hear two (2) beeps and the green LED will flash.
   Your New User Code is programmed and the preset factory code will not open the safe.

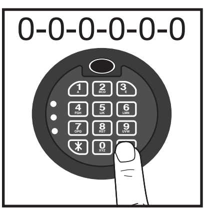


Figure 7.1

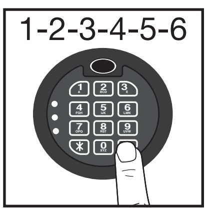


Figure 7.2



Figure 7.3



Figure 7.4

IMPORTANT: Do not close and lock the door until you have tested the new user code.

TEST NEW USER CODE

The door should still be open to test your new user code.

1. Rotate the handle to the left (counterclockwise) to extend the locking door bolts into the locked position. (Figure 8.1).
2. Enter your new 6 digit user code “X-X-X-X-X-X”. You will hear two (2) beeps and the green LED will flash. (Figure 8.2)
3. Rotate the handle to the right (clockwise) and the locking door bolts should recede into the unlocked position. (Figures 8.3 & 8.4))

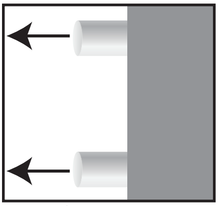
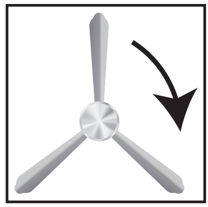
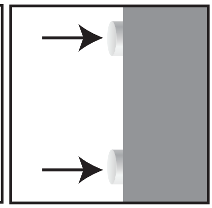

Figure 8.1



Figure 8.2


Figure 8.3


Figure 8.4

REPROGRAM USER CODE

At anytime you can change the programmed user code by following the previous procedure using the current user code in place of the factory preset code for step 2.

LOST OR FORGOTTEN USER CODES

If you have lost or forgotten the active user code(s), you must contact consumer assistance to receive authorization and instructions for reprogramming code(s). You may open the safe using the Emergency Override Key by following the instructions on the next page.

SECURE LOCKOUT PERIOD

If an incorrect user code is entered three (3) consecutive times, the keypad will revert to “lockout mode” and you will be unable to open the safe using the keypad for five (5) minutes. If continued attempts are made to enter the safe using the wrong entry code, additional five (5) minute lockout periods will occur.

HINT: If necessary, during the lockout period, entry can be made using the emergency override access key.

OVERIDE ACCESS KEY

If for any reason your User Code does not open the safe or the battery is weak and will no longer operate the key pad, entry to the safe can be made using the Emergency Override Key. The following procedure is required to gain entry using the key.

1. Remove the gel label located at top of the keypad (Figure 9.1).
2. Remove the Phillips head screw located under the label (Figure 9.2).
3. Gently pull the keypad cover off and let it hang down (Figure 9.3).
4. Insert the long key into the key slot and rotate to the right (clockwise) to unlock and open the safe (Figure 9.4),
5. To lock the safe turn the Key to the left (counterclockwise) (Figure 9.5).
6. Remove the key and store in a secure place
7. Replace the keypad cover and screw, and then replace the Gel cover (Figure 9.6).



Figure 9.1



Figure 9.2

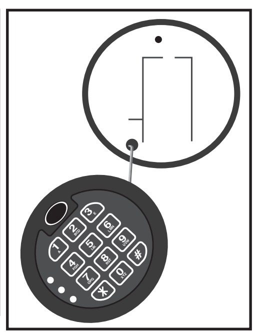


Figure 9.3

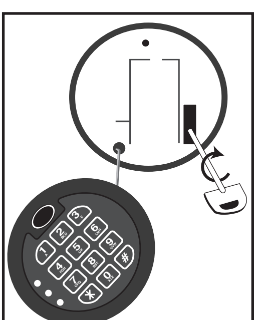


Figure 9.4

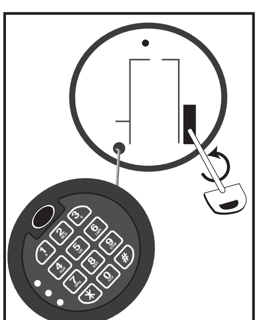


Figure 9.5

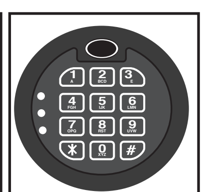


Figure 9.6

CLIMATE MONITORING

TEMPERATURE AND HUMIDITY GAUGE

For your convenience and added protection of your safes contents, this Honeywell safe is equipped with a digital thermometer and hygrometer that continually monitors and displays the interior temperature and humidity on an LCD display gauge located above the left side of the door.

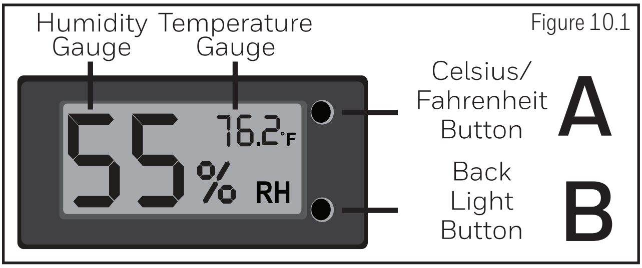


Figure 10.1

Turn Backlight On/Off

The backlight makes it easier to read in low light environments. You can activate the backlight by pressing the button located on the bottom right side of LCD Display (Figure 10.1 - A).

Set Celsius or Fahrenheit

You can change the temperature display to show the temperature in either Celsius or Fahrenheit by pressing the button located on the top at right side of the LCD display (Figure 10.1 - B).

REPLACING HUMIDITY GAUGE BATTERY

The LCD Humidity / Temperature gauge operates on a single AAA battery. If the battery is low or dead, follow the steps below to access the gauge battery compartment and replace the battery.

1. Remove the LCD display from the safe by lifting the edges and pulling forward and out (Figure 11.1).
2. Carefully slide the battery compartment cover to the right and open up the hinged cover (Figure 11.2).
3. Remove and replace the AAA battery and then close the cover and slide back into the locked position (Figure 11.3).
4. Position the Display Gauge back over the mounting hole and carefully push back into position (Figure 11.4).

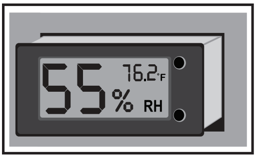
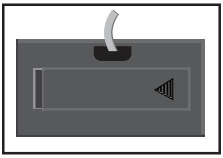
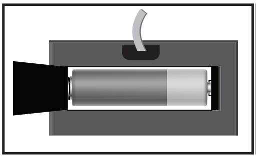


Figure 11.1


Figure 11.2


Figure 11.3

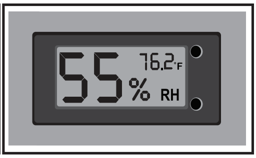
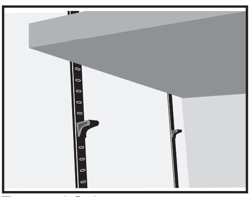


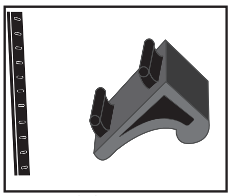
Figure 11.4

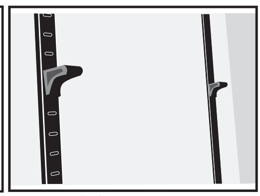
GUN RACK AND SHELVES

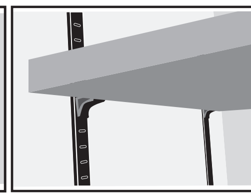
For your convenience, this safe includes an interior shelf and gun rack that are removable. Follow these steps to remove or adjust the interior shelves :

1. Remove the shelf from by lifting it off the support clips (tilting if necessary) and removing it from the safe (Figure 12.1).
2. Remove the support clips (Figure 12.2).
3. To reposition the shelf, place the support clips into the selected slot, top first and then the bottom of clip will lock in place when pushed back (Figure 12.3).
4. IMPORTANT: Make sure all clips are installed at the same height on the verti cal standards so that the shelf is level.
5. Install the shelf into position by placing inside the safe (tilting if necessary) and lowering into position on the support clips (Figure 12.4).


Figure 12.1


Figure 12.2


Figure 12.3

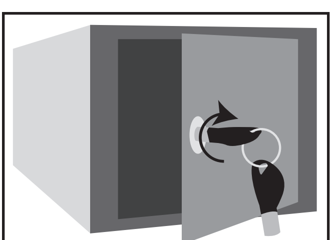

Figure 12.4

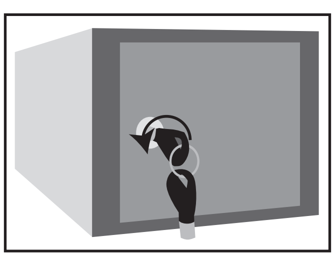
REMOVABLE STORAGE BOX

The safe storage of ammunition in now mandated by many states nationally and many countries internationally. This safe includes a removable storage box that can be stored inside the safe or it it can easily be transported using the convenient carry handle.
It is equipped with a security key lock for additional safety. The key number is located on the key barrel and the lock cylinder. This number should be recorded in the Safe Identification Record on Page 1 for future reference.

To Unlock & Open
Insert the key and turn fully to the right (clockwise) and pull the door open (Figure 13.1).

To Close & Lock
Push the door to the closed position and turn the key to the left (counterclockwise) until it stops. Remove the key and store in a safe place away from the safe (Figure 13.2).

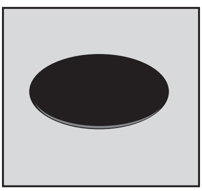

Figure 13.1

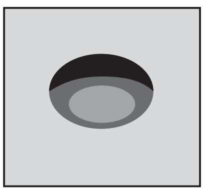

Figure 13.2

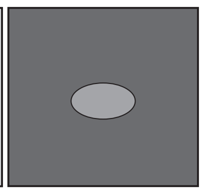
ANCHORING YOUR SAFE

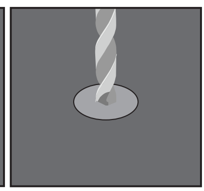
You may bolt your safe to floor for added theft protection and resistance to tipping. Your safe has a pre-drilled bolt-down hole in the floor panel and mounting hardware is provided for securing to concrete surfaces. If bolting to wood or metal additional hardware will be needed. Check with your local home center.

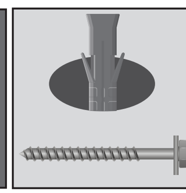
1. To secure the safe to a concrete floor:
2. Place your safe in the desired location for mounting.
3. Empty the safe and remove the plastic caps covering the predrilled holes on the bottom of the safe (Figure 14.1).
4. Make a mark through the hole onto the floor surface creating a drilling guide (Figure 14.2).
5. Move the safe aside to clear the marked spot for drilling (Figure 14.3).
6. Then drill a 5/8 in./16mm diameter hole with a depth of 2 1/8 in./54mm and remove any excess dust (Figure 14.4).
7. Place the safe back into position lined up over the hole and secure in place using the provided mounting bolt (Figure 14.5).


Figure 14.1


Figure 14.2


Figure 14.3


Figure 14.4


Figure 14.5

NOTE: Bolting and unbolting of the unit is at the consumer's expense and discretion. LH Licensed Products is not responsible for any costs incurred. If you have any questions about mounting the safe, please check with your local home center/hardware retailer or independent contractor.

CONSUMER ASSISTANCE

EMAIL: LHLPCustomerService@LHLPinc.com

WEBSITE: www.honeywellsafes.com

ADDRESS: Consumer Assistance Dept.
LH Licensed Products, Inc.
860 East Sandhill Avenue
Carson, CA 90746 USA

TELEPHONE: US/Canada 1-877-354-5457 (Toll Free)

Mexico 01-800-288-2872 After English voice recording stops you must then enter 800-860-1677 to complete your call. (Toll Free)

Australia 0011-800-5325-7000 (Toll Free)

Germany/New Zealand 00-800-5325-7000 (Toll Free)

Other Countries XX*-310-323-5722 (Toll Charges Apply)
XX*- Dial U.S. Country Code first

CALL CENTER HOURS:
US/Canada 7am – 5pm (PST**) Mon – Fri (Subject to change)
CALL BACK HOURS:
Other Countries 7am – 8pm (PST**) Mon – Fri (Subject to change)
PST**- Local time in Los Angeles, CA, USA

INTERNATIONAL CALL BACK HOURS:
If you need to speak with a consumer assistant and cannot contact us during the Call Center hours above, please send an email or leave a telephone message, including your Name, Telephone Number and the best time for us to contact you during the Call Back hours above and we will make every effort to contact you and help answer any of your questions or concerns.

* Insert correct Country Code
** Local Time based on Los Angeles California USA

ORDERING ADDITIONAL SAFE / STORAGE BOX KEYS

The following information is required to order keys:

1. PROOF OF OWNERSHIP (1 of 2 Options Below)

A) SALES RECEIPT & IDENTIFICATION – INTERNATIONAL ORDERS ONLY!

- Copy of sales receipt showing Store, Date & Product Description.
- Copy of your picture I.D. (Drivers license, passport, regular I.D.).

B) PRODUCT OWNERSHIP VERIFICATION FORM

If sales receipt is not available, contact us by email or telephone to request a “Product Ownership Verification Form”.

2. ORDER INFORMATION

CONTACT
- Name & Shipping Address
- E-mail address (If Available)
- Telephone Number
- Best Time to Contact You

PRODUCT
- Safe Model #
- Safe Serial #
- Lock Key #
- Quantity of Keys Ordered

3. PLACING AN ORDER

- To begin the order process, contact us by telephone, email, or mail

4. METHOD OF PAYMENT

- Visa, MasterCard, Check or Money Order

NOTE: For pricing please contact Consumer Assistance. Contact information is located on the back cover of this manual. Payment method and pricing subject to change.

LIMITED WARRANTY

LH Licensed Products, Inc., (“LHLP, Inc.”) warrants that for a period of seven (7) years from the date of purchase, this product will be free from structural or mechanical defects resulting from materials or workmanship. LHLP, Inc., at its sole option and as the purchaser’s sole remedy under this warranty, will repair or replace this product or any component of the product found to be defective during the warranty period. Replacement or repair will be made with a new or remanufactured product or component. If the product is no longer available, replacement may be made with a similar product of equal or greater value.

THIS IS YOUR EXCLUSIVE WARRANTY.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty is only valid for the original retail purchaser from the date of initial retail purchase and is not transferable. You must keep the original sales receipt. Proof of purchase is required to obtain warranty service.

LHLP, Inc. dealers, service centers, or retail stores selling this product do not have the right to alter, modify or in any way change the terms and conditions of this warranty.

This warranty does not apply to the finish on the product. This warranty does not cover normal wear and tear of parts or damage resulting from any of the following: negligent use or misuse of the product, use contrary to the operating instructions, disassembly, repair or alteration by anyone other than LHLP, Inc. or an authorized service center, improper installation, or exposure to extremes of heat or humidity. Further, the warranty does not cover Acts of God, such as fire, flood, earthquakes, hurricanes and tornadoes.

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Except to the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose is limited in duration to the duration of the above warranty period.

Some states, provinces or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state, or province to province, or jurisdiction to jurisdiction.

LHLP

Manufactured by:
LH Licensed Products, Inc.
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Carson, CA 90746